



The Referral Process

Just as general practitioners (GPs) are able to refer people to specialist doctors in the field of human medicine, general practice veterinarians are able to refer clients and their dogs or cats to the Veterinary Specialist Group.

VSG® specialists have had extensive training and experience. This enables procedures and treatments to be performed that usually can not be carried out in a general veterinary practice.

if you think your pet may benefit from specialist treatment here's what to do:

- Step 1:** See your own veterinarian. They will want to help manage your cat or dog's health.
- Step 2:** Make an appointment with VSG® by phone. Your vet may do this for you.
- Step 3:** Your vet will need to forward all the relevant information about your pet.
- Step 4:** You will bring your pet for an initial consultation with a VSG® specialist. At this consultation options and costs will be discussed with you.
- Step 5:** Your pet may be admitted to the hospital for further evaluation as appropriate.
- Step 6:** At time of discharge findings and course of action will be discussed with you.
- Step 7:** A report will be sent to your veterinarian detailing findings and course of action.
- Step 8:** Should a revisit be required this will be scheduled with you.



The purpose-built hospital is one of the leading specialist veterinary facilities in the Southern Hemisphere. It is the result of collaboration between Unitec and a group of New Zealand's most qualified and experienced veterinary specialists.

How to find us...

The Veterinary Specialist Group hospital is located on the Unitec, Mt Albert campus situated between Gates 2 and 3 on Carrington Road.



Directions From Auckland City
Head west on North Western Mwy (approx. 5 km), exit for Great North Rd. Turn right at lights (under Mwy). Turn right at Carrington Road. VSG® is 700m on right.

97 Carrington Road,
Mt Albert, AUCKLAND
Phone: (09) 845 5455
Fax: (09) 845 5456
Email: office@vsg.co.nz
www.vsg.co.nz



Hours of Business
8am - 6pm
Mon - Fri

YOUR APPOINTMENT

Dr _____

Date _____

Time _____

Department

Medicine

Surgery

Radiology



Veterinary Specialist Group

www.vsg.co.nz

EXPERTISE

TECHNOLOGY

COMPASSION

